

What happens now I've booked my holiday?

Make sure you pay your deposit by the date due on your booking letter.

Make sure you pay your final payment by date due on your booking letter.



How do I get the keys?

If you're staying in a unit at Batemans Bay, Byron Bay, Hawks Nest, Nambucca Heads, Port Macquarie, South West Rocks or Woolgoolga the keys are at the Park Office. On arrival see the staff at the Park Office and identify who you are. They will confirm your reservation, give you the keys, location map and park rules. If you're not arriving before 5pm on the Saturday your booking starts, please contact the Park Office and make other arrangements for collecting the keys. The Park Office phone number is on your booking letter.

If you're staying at Kirra Shores or The Entrance the keys will be posted to you a minimum of two weeks prior to your holiday along with a post pack for you to mail the keys back to our office after your holiday. There is a blue tag on the Kirra Shores keys to enter the complex.

What's provided?

All units are self-contained including air-conditioning, fully equipped kitchen, lounges, dining area and bathroom with a shower and toilet. Bedrooms have beds with mattress, blankets and pillows (no sheets or pillow cases are provided).

For your enjoyment, there is a television, DVD player, games, cards and books in the unit.

Some things you should remember to pack:

bed Linen Inc. pillow cases	tea towels	bath towels
chargers	toilet paper	toiletries
tea & coffee	milk	sunblock
beach towels	surf boards	
fishing gear, don't forget your fishing license		

Don't forget to use your Frequent Values app to see what discounts are available around the area.

Add the TL&L Frequent Values mobile website to your smart phone or tablet to find discount offers in the local area. tl.frequent-values.com.au/m and remember to save it to your home screen

What time can I check in?

CHECK IN - After 3pm – CHECK OUT – By 10am (NSW time) on the Saturday you leave.

Other things to remember

Don't forget to organise someone to look after your precious furry family members!!

We kindly ask members and their families not to leave any food, drinks or bait in the units on departure.

Check out the Holiday Bookings Terms and Conditions for more information.

And most importantly have fun, relax and enjoy your break!!